



Important City Phone Numbers

Troy City Hall
433 River Street, Troy, NY 12180

Patrick Madden
Mayor, City of Troy

Assessor

Property Rolls, Foreclosure Information
(518) 279-7126

City Clerk

Permits & Licenses, City Council records
(518) 279-7134

Code Enforcement

Building Permits, Property Inspections
(518) 279-7180
Complaint Line: (518) 270-4404

Economic Development

Small Business Support & Development
(518) 279-7392

Housing & Community Development

CDBG, ESG, HOME HUD Programs
(518) 279-7149

Mayor's Office

Deputy Mayor, Municipal Services
(518) 279-7130

Parks & Recreation

Municipal Parks, Ice Rink, Youth Programs
(518) 235-7761

Planning

Planning, Zoning, Historic Review
(518) 279-7155

Personnel

Civil Service, Employment Opportunities
(518) 279-7123

Public Utilities

Municipal Water & Sewer Services
(518) 237-0319
Water Billing: (518) 279-7100
24 Hour: (518) 237-0241

Public Works

Garbage Collection, Recycling, Street Cleaning
Service Requests: (518) 279-7141
Dispatcher: (518) 270-4579

Treasurer

Bill Pay, Parking Tickets, Parking Permits
(518) 279-7115

Vital Records

Birth & Death Records
(518) 279-7312

Emergency Services:

During a fire, rescue or medical emergency please dial 9-1-1

Police Department

Central Station: (518) 270-4421
Non-Emergencies: (518) 270-4411
Community Police: (518) 270-4689
Animal Control: (518) 270-4411

Fire Department

Central Station: (518) 270-4471
Non-Emergencies: (518) 270-4459

Upon request, this information is available in alternative formats such as large print or Braille. Please contact John Salka, ADA Coordinator for the City of Troy, NY at john.salka@troyny.gov or (518) 279-7131.